



B.J. Walker, Commissioner
 Gwendolyn B. Skinner, Division Director
 Daniel F. McFerran, Regional Coordinator

Georgia Department of Human Resources · Division of Mental Health, Developmental Disabilities and Addictive Diseases
 Region Two MHDDAD Office

3405 Mike Padgett Highway · Building 3 · Augusta, Georgia 30906
 Phone 706-792-7733 · Fax 706-792-7740 · TTY 706-792-7697 · Toll Free 866-380-4835

July 15, 2008

To: Region Two Mental Health / Addictive Diseases Providers

RE: Provider Network Meeting

The Provider Network Meeting was held on Wednesday, July 9, 2008 from 1:00 pm to 2:30 pm at Serenity Behavioral Health Systems, 3421 Mike Padgett Hwy, Training Room A, Augusta, GA 30906.

Attendance:

The following provider agencies were represented at the meeting:
 Advantage Behavioral Healthcare Systems; American Work, Inc.; Avita Community Partners;
 Behavioral Health Link; GRN CSB; Georgia Mentor-Athens; Georgia Psychological Services; Hope
 House, Inc.; Lighthouse Care Center; Morningstar Treatment Services, Inc.; Oconee Center CSB;
 Ogeechee Behavioral Health Services; Serenity Behavioral Health Systems; Transitional Family
 Services; Westcare.

Others Attending: John Warner of the Regional Office.

Minutes

PRESENTER	DISCUSSION	CONCLUSION/ACTION	FOLLOW-UP
Opening Remarks/ Discussion	Daniel McFerran opened the meeting at 1:00 p.m.	N/A	N/A
Daniel McFerran	Reminded attendees to verify email for their respective agency and to identify an alternate email addressee for their agency.	Ensure accurate email roster and addresses for information dissemination. Provider agencies will ensure agency internal information dissemination system works.	Information and action as appropriate.
	Presentation of information to Providers.	See attached presentation for details.	

PRESENTER	DISCUSSION	CONCLUSION/ACTION	FOLLOW-UP
	Health & Human Resources Commission	Governor's Commission still working with no information available about possible conclusions.	Information and action as appropriate.
	Olmstead Agreement	Voluntary Compliance Agreement signed between State of Georgia and Office of Civil Rights, Department of Justice. Effective 1 July with five year plan to transition consumers from institution to community based placements. Two lists, Olmstead List and Annual Transition List.	Information and action as appropriate.
	Olmstead Transition	Reminder of continuing process to move consumers to community based placements with capacity needs. Transition efforts will continue to move DD consumers to appropriate community placement.	Information and action as appropriate.
	State Funded Services	Encounter data is inadequate. Submit encounter data in timely manner, avoid specific data calls.	Information only and action as appropriate.
	FY09 Contracts	Contracts issued. Sign and turn in to Regional Office promptly.	Information only and action as appropriate.
	FY09 Provider Manual	Published and on website. Only electronic copy. Signing contracts is acknowledging that provider has received/has access to electronic copy of manual.	Information only and action as appropriate.

PRESENTER	DISCUSSION	CONCLUSION/ACTION	FOLLOW-UP
	Community Critical Incidents	Presented information on Critical Incidents for FY07 and FY08.	Information only and action as appropriate.
	Host/Life Sharing Homes	Law effective 1 July. Implementation pending issuance of policy and procedures for expansion of capacity to permit two residents per home. No expansion until procedures issued.	Information and action as appropriate
	C&A CSP Utilization	DHR leadership is very interested in utilization. Proposed model for CSPs to be "front door" for intensive C&A services. Information on utilization of CSPs presented and possible realignment options. Information is in attached presentation.	Information and action as appropriate.
	Lawful Presence	MHDDAD issued revised policy and disseminated to providers on 2 June. Policy effective 1 July and incorporated into FY09 Provider Manual.	Information and action as appropriate.
	Provider Network Applications	Expedited processing for revisions to existing approved services/locations. Still need pertinent information for application processing.	Information and action as appropriate

Region 2 MH/AD Provider Meeting 9 JUL 08



Agenda

- **H&HR Commission**
- **Mental Health Commission**
- **Olmstead Agreement**
- **State Funded Services Encounters**
- **FY09 Contract Status**
- **FY09 Provider Manual**



Agenda (cont)

- **Community Critical Incidents**
- **Host/Life-Sharing Homes**
- **C&A CSP Utilization**
- **Lawful Presence**
- **Provider Network Applications**
- **DUI Intervention Program**
- **Residential Services**



Agenda

- **GA MH Consumer Conference**
- **PI Presentations?**
- **Provider Meeting Schedule**

Health & Human Resources Commission

- **Report/Recommendations due 12 July**
- **Still no indication of outcome**
- **4 different proposals developed, 2 to be presented to Governor**
- **Public Comment to follow**

Mental Health Commission

- **Progress Report issued 2 June**
<http://mhddad.dhr.georgia.gov/portal/site/DHR-MHDDAD/>
- **Report being rewritten for later resubmission**



Olmstead Agreement

- **“Voluntary Compliance Agreement”**
- **Signed and effective 1 Jul**
- **Report at:**
<http://www.dhr.state.ga.us/portal/site/DHR> or
<http://www.hhs.gov/ocr/GAOlmsteadagreement.html>
- **Applies to DD & MH Disabilities**



Olmstead Agreement

Key Provisions

- **formalizes an effort to transition mentally ill and developmentally disabled Georgians out of state hospitals**

Olmstead Agreement

- **Olmstead Coordinator reports to the Governor**
 - developing and implementing Georgia's Olmstead Plan objectives
- **Olmstead Coordinator, DHR and DCH**
 - annual estimates of the need for community services
 - for mentally and developmentally disabled Georgians who are institutionalized or at risk of institutionalization

Olmstead Agreement

- **MH "Olmstead list"**
 - Longer than 60 Days in hospital
 - PCTP process of ALL MH individuals in institutions
 - Determined appropriate for receiving services in community & don't oppose treatment
 - Reassessed when clinically relevant changes occur or every 30 days
 - Anticipated discharge date specified



Olmstead Agreement

- **Expand network of providers**
- **Discharge all on list within 5 years**
- **Monthly monitoring**
- **Olmstead Coordinator:
Abel Ortiz**
- **Olmstead MH Consultant:
Dr. Joseph R. Bona**



State Funded Services Encounter Submissions

- **Increased concern about accuracy & reliability of encounter data**
 - **Supported Employment**
 - **Peer Support Services**
- **Submit all encounters in timely manner**
- **Avoid responding to special data call requests**
- **Submit as if your funding was allocated based upon encounter data**
- **Memo from MHDDAD forthcoming**

FY09 Contracts

- **Contracts being issued**
- **No dollar/number served changes in the FY09 contracts**
- **Amendment will begin 2nd quarter FY 09.**

FY09 Provider Manual

- **Published on APS Knowledgebase**
 - **<http://www.apsero.com/Downloads/Provider%20Toolbox/>**
- **MHDDAD Web page**
 - **<http://mhddad.dhr.georgia.gov/portal/site/DHR-MHDDAD/>**

Community Critical Incidents FY07

Sum of Count of Incident Incident Type	Region					Grand Total
	Region 1	Region 2	Region 3	Region 4	Region 5	
Allegation of consumer to consumer sexual assault or sexual exploitation	2	3	11	4	5	25
Allegation of financial exploitation	4	5	10	5	4	28
Allegation of neglect	9	14	63	18	14	118
Allegation of physical abuse	16	19	84	44	23	186
Allegation of sexual assault/exploitation		1	2	4	1	8
Allegation of staff to consumer sexual assault or sexual exploitation	7	1	6	5	4	23
Allegation of verbal abuse	9	14	22	15	8	68
Consumer injury requiring treatment beyond first aid	59	60	169	91	67	446
Consumer to consumer assault resulting in injury requiring treatment beyond first aid	3	1	19	10	9	39
Consumer to consumer assault w/injury requiring minor first aid	7	6	55	13	17	98
Consumer to consumer assault/incident w/injury requiring minor first aid	1		15	3	5	24
Consumer who is unexpectedly absent from a community residential program	69	19	113	50	10	261
Consumer who leaves the grounds of a state hospital w/o permission				1	1	2
Criminal conduct by consumer	8	2	18	7	5	36
Death	14	2	35	19	20	109
Incident occurring at a providers site which required intervention of law enforcement services	35	42	105	36	36	254
Incident that does not meet Category I or II criteria	1	4	13	3		21
Medical hospitalization of a consumer of a state hospital or community residential program	89	96	201	89	87	562
Medication errors with adverse consequences	1	3	6	2		12
Seclusion/restraint resulting in injury requiring minor first aid	4	2	4			10
Seclusion/restraint resulting in injury requiring treatment beyond first aid			1			1
Suicide attempt that results in medical hospitalization	5	12	6	5	1	29
Vehicular accident with injury to consumer	3	0	3	2	3	17
Grand Total	341	311	956	436	326	2392

Community Critical Incidents Substantiated FY07

Sum of Count of Incident Incident Type	Region					Grand Total
	Region 1	Region 2	Region 3	Region 4	Region 5	
Allegation of consumer to consumer sexual assault or sexual exploitation	2	3	11	4	5	25
Allegation of financial exploitation	4	5	10	5	4	28
Allegation of neglect	9	14	63	18	14	118
Allegation of physical abuse	16	19	84	44	23	186
Allegation of sexual assault/exploitation		1	2	4	1	8
Allegation of staff to consumer sexual assault or sexual exploitation	7	1	6	5	4	23
Allegation of verbal abuse	9	14	22	15	8	68
Grand Total	47	57	198	95	59	456

Community Critical Incidents FY08

Sum of Count of Incident Incident Type	Region					Grand Total
	Region 1	Region 2	Region 3	Region 4	Region 5	
Allegation of consumer to consumer sexual assault or sexual exploitation	6	4	14	8	2	34
Allegation of financial exploitation	6	3	10	10	3	32
Allegation of neglect	19	13	59	16	20	127
Allegation of physical abuse	27	16	89	43	35	210
Allegation of staff to consumer sexual assault or sexual exploitation	1	5	16	5	5	32
Allegation of verbal abuse	18	15	25	20	20	98
Consumer injury requiring treatment beyond first aid	60	51	136	86	49	382
Consumer to consumer assault resulting in injury requiring treatment beyond first aid	11	4	19	7	5	46
Consumer to consumer assault/w/injury requiring minor first aid	5	0	72	24	32	141
Consumer who is unexpectedly absent from a community residential program	19	23	114	56	37	249
Consumer who leaves the grounds of a state hospital w/o permission	1		1	4		6
Criminal conduct by consumer	18	13	19	24	0	74
Death	21	16	27	17	16	97
Incident occurring at a providers site which required intervention of law enforcement services	01	02	120	56	29	208
Incident that does not meet Category I or II criteria	4	3	14	14	5	40
Medical hospitalization of a consumer of a state hospital or community residential program	133	62	230	155	106	686
Medication errors with adverse consequences	3	1	6	3	1	14
Seclusion/restraint resulting in injury requiring minor first aid	2		16	1	2	21
Seclusion/restraint resulting in injury requiring treatment beyond first aid			3			3
Suicide attempt that results in medical hospitalization	10	7	5	12	1	35
Vehicular accident with injury to consumer		4	4	4	2	14
Grand Total	433	310	958	595	391	2805

Community Critical Incidents Substantiated FY08

Sum of Count of Incident Incident Type	Region					Grand Total
	Region 1	Region 2	Region 3	Region 4	Region 5	
Allegation of consumer to consumer sexual assault or sexual exploitation	6	4	14	8	2	34
Allegation of financial exploitation	6	3	10	10	3	32
Allegation of neglect	19	13	59	16	20	127
Allegation of physical abuse	27	16	89	43	35	210
Allegation of staff to consumer sexual assault or sexual exploitation	1	5	16	5	5	32
Allegation of verbal abuse	18	15	25	20	20	98
Grand Total	77	56	213	102	85	533

Host /Life-Sharing Homes

- **Official implementation date 7/1/08**
- **Expansion of Host Home Capacity**
- **Implementation process in development**
- **No expansion yet**
- **No waiver of 2 capacity limitation**
- **Consumer has to be incorporated into family life**
- **Must have site specific RTS number**

Host /Life-Sharing Homes

- **Policies/procedures must be written**
- **Link to Guidelines:**
http://mhddad.dhr.georgia.gov/DHR-MHDDAD/DHR-MHDDAD_CommonFiles/Host%20LifeSharing%20Home%20Guidelines.pdf

C&A CSP Utilization

- **MHDDAD & DHR Interest**
- **MAXIMUM UTILIZATION**
- **Reviewing system design and operation**
- **“Front Door” to intensive services**
- **Possible Options**
 - **Children under 10 served in CSP**
 - **ATL Regional serve females**
 - **CSH serve males**

Lawful Presence

- **Revised policy issued**
- **Effective 1 July**
- **Electronically distributed to all providers 30 June**
- **FAQs distributed**
- **Incorporated into Provider Manual**

Provider Network Applications

- **Expedited process for revisions to existing approved services/locations**
- **Follow Application User Guide to minimize risk of delayed processing**

DUI Intervention Program

- **Formerly Multiple Offender Program of the Addictive Disease Section**
- **Implementation of HB 336**
 - **Requires “clinical evaluation” of All DUI offenders**
 - **Determine need for treatment & provide early intervention**
 - **MHDDAD charged with establishing registry of qualified clinical evaluators and treatment providers**
 - **Clinicians must be:**
 - **Professionally licensed or certified by approved licensing bodies**

Residential Services

- **FY09 Provider Manual pages 255-267**
- **New service definitions**
 - **Hours of staff availability**
 - **Hours of services directly to consumers**
- **No reimbursement rate defined**
- **Reporting requirement for now**
- **APS not auditing residential services this year**

Georgia MH Consumer Conference

- **August 19-21**
- **Epworth by the Sea, St. Simons Island**
- **Additional Information:**
**<http://www.gmhcn.org/> under
Upcoming Events**



Provider Meetings

Contractual requirement for full participation in network process

Functions:

- **Quality Improvement**
- **System Improvement**
- **Performance Monitoring**
- **Coordination of Services**
- **Continuity of Care**



Provider Meetings

- **Attendance**
- **Volunteer(s) – Present at Next Meeting**

Provider Meeting Schedule

Wednesday, June 11th - Serenity - Augusta

DD: 10-12 MH: 1-3

Wednesday, July 9th - Serenity - Augusta

DD: 10-12 MH: 1-3

Wednesday, August 13th - Athens-Clarke County DFCS

DD: 10-12 MH: 1-3

Wednesday, September 10th - Serenity - Augusta

DD: 10-12 MH: 1-3

Wednesday, October 8th - Serenity - Augusta

DD: 10-12 MH: 1-3

Wednesday, November 12th - Athens-Clarke Cty DFCS

DD: 10-12 MH: 1-3

Wednesday, December 10th - Serenity - Augusta

DD: 10-12 MH: 1-3