




B. J. Walker, Commissioner

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MEMORANDUM

TO: DFCS Regional Directors
GAHSC Members
M.A.A.C. Members
GATS Members

FROM: Mark A. Washington, DHR Assistant Commissioner
Division of Family and Children Services 

SUBJECT: **Provision of In-Home Services**

DATE: August 11, 2009

The Division of Family and Children Services (DFCS) is in the process of developing and subsequently implementing consistent contractual standards and outcome measures as it relates to the provision and monitoring of in-home services for children, youth, and families. Newly established in-home services contract standards will go into effect November 1, 2009. Technical assistance and training will be available to service providers during the implementation of the new contract standards. You can expect future correspondences with more details and timelines.

In September a “Provider Summit” will be convened. During that “Provider Summit” discussions and workshops will be held regarding the “driver’s of change”, the Child and Family Services Review (CFSR) outcome measures, and performance-based contracting, among other topics. In October, you can look forward to the inaugural Provider ‘G’ meeting, which will continue to be held monthly. These opportunities for engagement and feedback along with the recommendations from the “Family Preservation and In-home services Taskforce” from 2008, will be used in the mutual development of new outcome measures and program indicators. Throughout the fall and winter we will work together toward identifying baseline data and methods for tracking and monitoring of the measures and indicators that will be established.

CC: Katherine Herren, Deputy Director, Programs and Policy
Isabel Blanco, Deputy Director, Field Operations
Cliff O’Connor, Deputy Director, Fiscal and Administrative Services
Lamar W. Smith, Special Assistant to the Assistant Commissioner
Sharon Hill, Director, D.A.A.R.E
Bobby Cagle, Director Legislative and External Affairs
Yvonne Rodgers, Director Provider Relations Unit
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