




Clyde L. Reese, III, Esq., Commissioner

Georgia Department of Human Services • Division of Family and Children Services • Rachelle Carnesale, Division Director
Two Peachtree Street, Suite 19-490 • Atlanta, Georgia 30303-3142 • Phone: 404-651-8409 • Fax: 404-657-5105

MEMORANDUM

TO: RBWO Child Placing Agencies and Child Caring Institutions

FROM: Rachelle Carnesale, Director 
Division of Family and Children Services

RE: FY 2012 RBWO Performance Based Contracts

DATE: April 19, 2011

As you know the Division set out to begin testing performance based contracts (PBC) with RBWO providers this fiscal year which included the Performance Based Permanency Initiative or PBPI. Through your diligent reporting, performance efforts and feedback much was learned. The lessons assisted greatly in the development of the PBC measures for the FY 2012 contracts. As previously shared, this will be another “hold harmless” year; no penalties or incentives will be assessed and scores will not be published. Providers will receive confidential feedback reports quarterly. Attached to this memorandum are the selected FY 2012 PBC measures. You will notice that this year we are also testing the use of bonus credits and specific measures for Independent and Transitional Living Programs. Ultimately, the goal is to fully institute PBC in FY 2013.

An important test of PBC in the FY 2011 contracts was PBPI. The Initiative contributed significantly to our understanding of how a strictly pay for performance contract can work. To date 19 children and youth completed the program with the majority achieving permanency through adoption and reunification. However, PBPI will not continue in the FY 2012 contracts. The program will officially end on June 30, 2011. Effective immediately, there will be no new enrollments into the program since there would not be sufficient time to complete all phases. Providers who already have enrolled and active PBPI cases must complete any remaining phases within the established parameters by June 30th. The last date payments will be authorized for completing any phase will be June 30th. If you have any questions, please contact your assigned Office of Provider Management monitoring manager.

Finally, I would like your feedback regarding continuation of provider meetings with DFCS. Please click on www.surveymonkey.com/dfcsprovidermeeting to share your feedback and suggestions for these meetings going forward.

Thank you for your care and safekeeping of children and youth. And thanks again for your participation and patience as we test performance based contracting.

cc: Ron Scroggy, Chief of Staff
Kathy Herren, Director, Centralized Social Services
David Kelley, Director, Field Operations
Dianne Yearby, Director, Office of Provider Management

**Office of Provider Management
FY 2012 Performance Based Contract Measures**

Child Placing Agencies

OPM Monitoring Reviews	Weight
Annual Comprehensive Review – provider results on the OPM annual comprehensive review on Safety, Permanency and Well-Being compliance to Minimum Standards and contractual obligations.	45%
Safety Reviews / FH Study Review Results	15%
Safety Measures	Weight
Incidence of Maltreatment — percent of children who have substantiated CPS investigations; including informational display of--# CPS reports , screen outs, unsubstantiated complaints and current active investigations.	4%
Staff Training -percent of staff (case management and supervisory) employed for at least 30 days in a quarter who complete one of four DFCS selected trainings.	5%
Foster Home Full Approval Compliance -percent of foster homes in full approval status.	5%
Permanency Measures	Weight
Placement Disruptions —percent of children remaining in provider placement without a disruption (certain disruption causes and DFCS initiated disruptions will not be counted against the provider).	4%
Permanency Contacts - percent of children receiving provider supported contact between child and parent and child and a sibling which support the DFCS permanency plan. Contacts are documented via Provider Portal into SHINES.	5%
Well-Being Measures	Weight
EPSDT Medical Visits —percent of children who receive the minimum number of health screenings based on the periodicity schedule. (Due visits are accomplished within 90 days of placement for youth ages 6 and up and within 30 days for children younger than 6 years.)	4%
EPSDT Dental Visits —percent of children age 3 or older who receive two dental screening annually- (Due visits are accomplished within 90 days of placement for youth ages 3 and up)	4%
Academic Supports —percent of children enrolled in K-12 who receive at least two academic supports per month.	4%
Provider Every Child Every Month Visit - percent of children with whom the provider makes a purposefully monthly contact and documents it via the Provider Portal into SHINES.	5%
	Total=100%
Bonus Credits	
Father Engagement — percent of children who receive provider supported contacts with their father's who have a DFCS case plan. Contacts are documented via the Provider Portal into SHINES.	Up to 5%
EPSDT Medical Visits –percent of visits completed early (within 60 days for youth ages 6 and older and within 15 days for children under 6 years)	Up to 2%
EPSDT Dental Visits –percent of visits completed early (within 60 days)	Up to 2%

**Office of Provider Management
FY 2012 Performance Based Contract Measures**

Child Caring Institutions

OPM Monitoring Reviews	Weight
Annual Comprehensive Review -- provider results on the OPM annual comprehensive review on Safety, Permanency and Well-Being compliance to Minimum Standards and contractual obligations.	45%
Safety Review Results	15%
Safety Measures	Weight
Incidence of Maltreatment —percent of children who have substantiated CPS investigations; including informational display of--# CPS reports, screen outs, unsubstantiated complaints and current active investigations.	4%
Staff Training -percent of staff (direct care, HSP, and supervisory) employed for at least 30 days in a quarter who complete one of four DFCS selected trainings.	5%
Permanency Measures	Weight
Placement Disruptions —percent of children remaining in provider placement without a disruption (certain disruption causes and DFCS initiated disruptions will not be counted against the provider).	7%
Permanency Contacts - percent of children receiving provider supported contact between child and parent and child and a sibling which support the DFCS permanency plan. Contacts are documented via Provider Portal into SHINES.	5%
Well-Being Measures	Weight
EPSDT Medical Visits —percent of children who receive the minimum number of health screenings based on the periodicity schedule. (Due visits are accomplished within 90 days of placement for youth ages 6 and up and within 30 days for children younger than 6 years.)	4%
EPSDT Dental Visits —percent of children age 3 or older who receive two dental screening annually- (Due visits are accomplished within 90 days of placement for youth ages 3 and up)	4%
Academic Supports —percent of children enrolled in K-12 who receive at least two academic supports per month.	5%
Provider Every Child Every Month Visit - percent of children with whom the provider makes a purposefully monthly contact and documents it via the Provider Portal into SHINES.	5%
Total=100%	
Bonus Credits	
Father Engagement —percent of children who receive provider supported contacts with their father’s who have a DFCS case plan. Contacts are documented via the Provider Portal into SHINES.	Up to 5%
EPSDT Medical Visits –percent of visits completed early (within 60 days for youth ages 6 and older and within 15 days for children under 6 years)	Up to 2%
EPSDT Dental Visits –percent of visits completed early (within 60 days)	Up to 2%

**Office of Provider Management
FY 2012 Performance Based Contract Measures**

Independent Living (youth ages 18 and up) and Transitional Living Programs (youth ages 16 and up)—programs serving youth under the age of 18 years will receive a standard CCI scorecard and a TLP scorecard. Programs serving emancipated youth only will receive an IL scorecard and an abbreviated CCI scorecard for measures applicable to youth over the age of 18 years.

Measures	Weight
Academic/Career Development —percent of youth attend an educational program or employed at least 20 hours a week.	25%
Use of Ansell Casey Life Skills Assessment —percent of youth with ACLSA completed at age 16 years, 17 ½ and annually at age 18 through 21 years. If DFCS completes the ACLA, the provider may obtain a copy as proof of completion.	25%
Financial Independence —percent of youth enrolled in the Individual Development Account program, attend financial literacy class and maintain IDA with minimum \$5 monthly contribution.	15%
Positive Permanency Connections —percent of emancipating (with APPLA goal) or emancipated youth with signed “Permanency Pact” or agreements with a caring adult.	25%
Community Connections —percent of youth participating in a community organization or volunteer experience at least 5 hours a quarter.	10%
Bonus Measures	
No DJJ or DOC Involvement —percent of youth with no DOC or DJJ involvement OR no additional involvement or probation violations.	Up to 5%
Extended Foster Care Services —percent of youth agreeing to extended foster care at 18 years.	Up to 5%
Positive Permanency Connections —percent of emancipating (with APPLA goal) or emancipated youth with signed “Permanency Pact” or agreements with three or more caring adults.	Up to 5%
High School Graduation or College Participation —percent of youth completing a HS diploma or who pass at least two classes at a college, university, trade or technical school full-time.	Up to 20%
Full Time Employment with Medical Benefits —percent of discharged youth who have a full time job with medical benefits.	Up to 20%