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## Meeting Agenda



- Welcome and Introductions – Audrey Sumner/Valerie Tuttle
- Review of Meeting Objectives - Audrey Sumner/Valerie Tuttle
- TPA Concept – Rick Valentine
- How It Works
  - Discussion of CORE/IFI Provider Role in the New System – Rick Valentine
  - Review of Consumer Support Services Matrix – Audrey Sumner/Valerie Tuttle
- Overview of Public Partnerships LLC – Marc Fenton
- Enrolling Consumers/Creating Service Referrals
- Demonstration of the Program Website – Stacey Sereno
- Key Functions for CORE/IFI Agencies – Michelle Prior
- Communication with Providers and Vendors – Michelle Prior
- Regional Meetings – Vendor Recruitment and Website Training – Michelle Prior

## Welcome and Introductions



- Georgia DMHDDAD Representatives
  - Rick Valentine – Project Manager
  - Audrey Sumner – Director, Office of Mental Health
  - Valerie Tuttle – C & A Systems of Care
  - John Quesenberry – Director, Information Management Unit
  - Ken Brandon – Regional Service Administrator
  
- Public Partnerships, LLC (PPL) Representatives
  - Marc Fenton – PPL President
  - Michelle Prior – PCG Associate Manager
  - Stacey Sereno – PPL Assistant Program Manager

## Review of Meeting Objectives



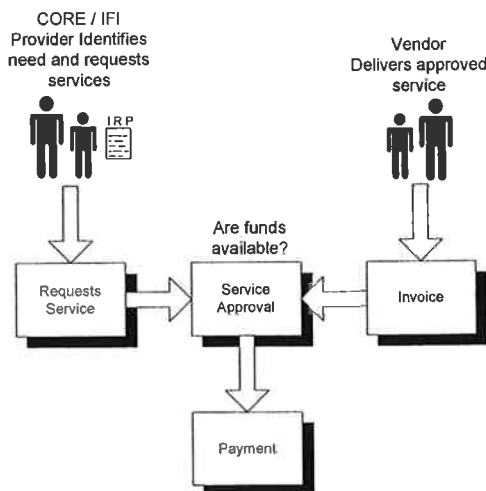
- Introduce the TPA Project
- Introduce PPL to the Audience
- Explain the Roles of Referring Provider and Vendors in the New System
- Introduce PPL Key Staff and Provide Contact Info
- Present a High Level Regional Meeting Overview
- Engage Attendees to Assist with Identifying Potential Vendors

### Why Move from Contract to TPA?

- Prior to TPA, Consumer/Family Support Services were funded by contract.
- There was a need to increase the number and types of Consumer/Family Support Services and the number of potential vendors providing these services.
- Existing Data Reporting and Financial systems could not handle the increase in volume.
- This created the need for a Third Party Administrator to handle statewide vendor recruitment and payment processing.
- Benefit to consumers is that access to services and choice is increased.

### Who is served?

- Child and Adolescent consumers enrolled in Core/IFI services with a demonstrated need that has been documented on the IRP.



## TPA Concept-2



### How Does It Work?

- TPA is allocated funding, by Region, each quarter for Consumer/Family Support Services
- Consumers and certain services have limits on units and spending
- **Core/IFI Clinician**
  - Consults with family and determines need for service based on IRP.
  - Contacts and schedules service with "**Approved**" TPA vendor.
  - Seeks approval for service, via web, for consumer from TPA.
- TPA approves/denies service based on funding availability and consumer/service spending limits.
- If approved, **Clinician** confirms service with TPA Vendor and sends **Consumer** to service delivery.
- **TPA Vendor** provides service to **Consumer** and invoices TPA for payment.

## TPA Concept-3



### **Role of Core/IFI Provider in TPA System**

- Assesses for Services Needed
- Documents Need in IRP
- Contacts "Approved" TPA Vendor to Arrange Service for Consumer
- Ensures Consumer is Enrolled with TPA and, if not, Enrolls Consumer with TPA
- Seeks Funding Approval from TPA
- Verifies Consumer Receives Service and is Satisfied with Service.

## Service Matrix



Service Name	Service Description	Credentialing Requirements
<b>RESPITE</b>		
In-Home: Hourly (Agency)	Temporary care for a child in their home to provide a break for the caregiver. Provided by a certified respite worker from an <b>agency</b> .	1. CCI or CPA licensing and 2. Respite Training or Foster Parent Training
In-Home: Daily/Overnight (Agency)	Temporary care for a child in their home to provide a break for the caregiver. Provided by a certified respite worker from an <b>agency</b> .	1. CCI or CPA licensing and 2. Respite Training or Foster Parent Training
Out-of-Home: Hourly (Agency)	Temporary care for children in a certified provider's home or facility to provide a break for the caregiver. Provided by a certified respite worker from an <b>agency</b> .	1. CCI or CPA licensing and 2. Respite Training or Foster Parent Training
Out-of-Home: Daily/Overnight (Agency)	Temporary care for children in a certified provider's home or facility to provide a break for the caregiver. Provided by a certified respite worker from an <b>agency</b> .	1. CCI or CPA licensing and 2. Respite Training or Foster Parent Training

## Service Matrix



Service Name	Service Description	Credentialing Requirements
<b>SUPPORT SERVICES</b>		
Tutoring	Assistance with homework or other school assignments to help participant reach educational goals.	Teaching Certification through Local Board of Education
Childcare	Child care services provided in a licensed child care facility or licensed family child care provider's home.	Child Care License
Behavioral Aide Services	Face-to-face supervision to participants with high risk issues and /or behaviors that could, if unattended, present a threat to child or others. Provided in the home, community settings, and schools. <b>**Behavior Aides may not be used to provide behavioral supports in the classroom during educational activities.</b>	Bachelor's degree in Education or Human Services OR Bachelor's degree with 2 yrs field wk with children who have SED or co-occurring disorders <b>(employed by agency vendor)</b>
Parenting Instruction	Curriculum based services such as Love and Logic, Systematic Training for Effective Parenting (STEP), or Parent Effectiveness Training (PET) that focus on the parent's need for instruction and skill development to maintain or enhance parental functioning.	Bachelor's degree <b>(employed by agency vendor)</b>
Interpreter and Translation Services	Interpreter and translation services to facilitate communication on behalf of the child and family	DHR approved provider of interpreting services through the Office of LEP/SI

## Service Matrix



Service Name	Service Description	Credentialing Requirements
<b>HOUSING NEEDS</b>		
Rent / Mortgage	Payments for monthly rent or mortgage.	none
Security Deposit	Payments to secure housing for participant.	none
Utilities	Payments to utility company on behalf of participant. (Electric, Gas, Oil, Phone, Water)	none
Furniture / Appliances	Payments for home furnishings or appliances.	none
Emergency Shelter	Payments for temporary, emergency housing.	none
Housekeeping Services	Payments for cleaning, laundry, cooking or other household duties.	none
Household Supplies	Payments for household materials or supplies	none
Housing: OTHER	Service generally described as HOUSING SUPPORT, but service cannot be specifically defined within other group codes.	none

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## Service Matrix



Service Name	Service Description	Credentialing Requirements
<b>GOODS</b>		
Basic Needs	Payments made for basic needs items. (Food / Clothing)	none
Memberships	Payments made for participation in recreational activities that promote social skills, teamwork, and interpersonal relationships or for membership in community programs (YMCA/YWCA).	none
Assistive Technology	Any item that increases access and/or independence in home and/or community.	none
<b>TRANSPORTATION</b>		
Vehicle Payment/Lease	Payments for automotive lease or monthly payment.	none
Vehicle Repair	Payments for automotive repair.	National Automotive Service Excellence (ASE) Certificate

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